



Client's Name: _____ Pet's Name: _____

Our hospital's online pharmacy prescription policy has changed. We request that the following waiver be signed and filed with us if you choose to purchase medications from alternate sources. Rest assured, our intent is not to discourage purchasing your medications elsewhere, but to educate you and let you make the right choice for you and your pets. To this end, **MyVetStoreOnline** is our preferred online pharmacy. You will find the link to our store on our website and patient portal. We offer competitive pricing and products ship directly from our distributor. Products are backed with a 100% guarantee. We are confident the products are handled appropriately, approved by our veterinarian, and, more importantly, safe for your pet.

Waiver of Responsibility and Liability for Prescriptions

I hereby request a prescription for medication(s) for my pet so that I can purchase these products from an alternate source. I have been informed of the following risks when I obtain these products from alternative sources.

1. There is the possibility that the prescription drugs received from these vendors may be counterfeit and may not have been approved by the FDA; the vaccines may not have been approved by the USDA; and the pesticides may not have been approved by the EPA. This has occurred in the past and could recur.
2. As the provider of your pet's care, our medical records keep track of all drugs dispensed by us to you. When you purchase your prescriptions elsewhere, our computer tracking system is not activated to print instructions for use, or risks of adverse effects. Nor does it send reminders for follow-up exams and/or lab tests that may be needed to monitor results or adverse reactions.
3. Counterfeit drugs have been an ongoing issue at both human and pet online pharmacies. You can find useful information on the FDA's website: www.fda.gov/animalveterinary/resourcesforyou/ucm203000.htm www.fda.gov/forconsumers/consumerupdates/ucm227350.htm
4. Manufacturer rebates, that would ordinarily be available for products purchased from Shaffer Veterinary Services, generally will not be available.
5. Drug manufacturers only guarantee products purchased directly from your veterinarian. This means, if your pet's condition is not effectively treated with the product(s), manufacturers may not stand behind their products liability procedures. Additionally, the staff of Shaffer Veterinary Services will be unable to assist you in claims against those manufacturers.
6. Appropriate handling, storage, and shipping procedures may not be followed rendering heat/cold sensitive drugs ineffective. We are unable to return or exchange products purchased from alternative sources, unless it is directly from our online pharmacy.
7. Be sure the pharmacy is licensed by the State of Texas. Consumers have little recourse from problems caused by unlicensed, out-of-state companies.

I have read and understand the above, accept these risks, and am aware that this facility cannot accept any financial responsibility for paying for or reimbursing me for any treatments required as a result of the use of products purchased from these sources. In the absence of negligence, I agree to hold this veterinary practice harmless for any deleterious effects or lack of effectiveness of drugs or vaccines purchased from any other source.

Signature of Owner or Authorized Agent

Date